

Data Privacy

DATA PRIVACY

In accordance with article 13 and 14 in the General Data Protection Regulation (Regulation EU 2016/679 of 27 April 2016) ("GDPR") detailed information on the processing of personal data is described below.

1. Who are we – the party responsible for processing your information

Energinet Gas TSO A/S
Tonne Kjærsvej 65
DK-7000 Fredericia
CVR-no.:39315084
Tlf: +45 70 10 22 44
E-mail: gasinfo@energinet.dk
Web: www.energinet.dk

2. Which categories of information about you do we process

In accordance with article 6 (b) in GDPR we use business contact information, including information on contact persons, such as name, email and telephone number to support your companies agreed role(s) in the Danish gas market.

- Your personal information is used to:
 - Grant you access to-, and manage your company's Energinet Online, Gas Market Message and PRISMA account
 - Contact you for ad hoc operational purposes
 - To send urgent messaging via e-mail (to the extend you have subscribed to such service).
 - Documentation for your transactions on your company's behalf

You can change your information or request your personal information deleted at any time by sending a mail to gasinfo@energinet.dk. Please notice that we will need to request your company for another contact person.

3. How we process your personal information

We use the information collected from you – or provided by your company – to grant you access to our online portals, self-services and to contact you, when there is information, which we believe is of interest to you. We share your information with the Swedish TSO as a part of the Joint Balancing Zone cooperation and their use of your personal data is limited to the use set out in the section above.

We only leave your information temporarily to our system and service suppliers, who provide services on our behalf and under our instruction.

Your information is processed in countries defined as safe by EU, namely EU/EEA countries. We only process your information if it is necessary to fulfill the above-mentioned purposes. Once the agreement with your company expires or is otherwise terminated, your information will be stored for documentation of transactions, but will be deleted within five years in our systems and will not be retrievable afterwards.

4. Your rights

When we process information about you, you have the rights granted by the European legislator and listed below:

- a) Right of confirmation. You have the right to obtain confirmation as to whether or not personal data concerning you are being processed by us.
- b) Right of access. You have the right to obtain free information about your personal data stored at any time by us and a copy of this information.
- c) Right to rectification. You have the right to obtain from us without undue delay the rectification of inaccurate personal data concerning you. Taking into account the purposes of the processing, you have the right to have incomplete personal data completed, including by means of providing a supplementary statement.
- d) Right to erasure (Right to be forgotten). You have the right to obtain the erasure of your personal data without undue delay, and we shall have the obligation to erase your personal data without undue delay.
- e) Right to restriction of processing . Do to the character of processing please use the right to erase.
- f) Right to object. You have the right to object, on grounds relating to your particular situation, at any time, to our processing of your personal data.
- g) Right to receive information about new purposes. If we wish to use your personal data for a purpose other than the purposes previously disclosed to you in this document or otherwise, you are entitled to receive information about this before we process your personal data for the other purpose.

To make use of your rights, you may, at any time, contact us on gasinfo@energinet.dk

5. Our data protection officer

In case of specific question to how we process your information or how to make use of your rights we suggest you contact us as mentioned above. However you can also contact our Data Protection Officer:

Att.: Data Protection Officer (DPO)

Adresse: Tonne Kjærsvej 65, 7000 Fredericia

Telefon: +45 70 26 29 77

By mail: kontaktDPO@energinet.dk, in case of more general questions as for instance to your rights according to the legislation or to our processing of your information.

6. Complaints to the Danish Data Protection Agency

Besides the above mentioned rights, you always have the right to complain about our processing of data to the Danish Data Protection Agency (www.datatilsynet.dk):

Datatilsynet

Carl Jacobsens Vej 35

DK- 2500 Valby