

ENERGINET

Energinet
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Author:
SEC

PRIVACY POLICY – ENERGIDATASERVICE

In regards of processing personal data Energinet is defined as the “Data Controller”. We process these data with outmost care and constantly make sure that we are compliant with the laws regarding data protection.

In this privacy policy we describe how we process your personal data and what rights you as a “Data Subject” have under the law.

Who are we

Energinet is an independent public company under the Ministry of Climate, Energy and Supply. Our task is to own and develop the electricity and gas grid in Denmark in order to adapt to a more sustainable energy, maintain security of supply and ensure equal market access to the electricity and gas grid.

The Data Controller

Energinet is Data Controller and responsible for the personal data we process regarding you, the Data Subject. You can contact us using the contact informations mentioned below. These contact details apply to all companies in the Energinet's group companies.

Energinet, CVR. nr. 28 98 06 71.

Tel.: +45 70 10 22 44

E-mail: Info@energinet.dk

Address: Tonne Kjærsvvej 65, 7000 Fredericia

Contact regarding data protection

If you have any questions regarding our processing of your personal data, you can contact our Data Protection Officer (DPO):

- E-mail: kontaktDPO@energinet.dk.
- Tel.: +45 70 26 29 77
- Letter: Use the abovementioned address, att. DPO.

We are collecting these personal data regarding you

Energinet is collecting the following personal data:

- IP-address (only when You have given consent to the use of cookies other than necessary)
- Name and e-mail when signing up for newsletters.

We aim to ensure that all personal data processed by us is correct and updated. We therefore ask you to notify us at any time of any changes in your personal matters which is relevant to us so that we can ensure that this information is up to date.

Purpose of processing personal data

Energinet is processing your personal data to fulfill the following purposes:

- To do statistic analysis on the use of our website
- To send newsletters to You.

Legal basis for the processing of personal data

Energinet is solely processing your personal data to the extent it is necessary in regard to the relation you have with us or according to the law.

The legal basis for our processing of personal data:

- We process information on the basis of Your consent. The legal basis is the Danish Data Protection Act, section 6, subsection 1, cf. the General Data Protection Regulation article 6, subsection 1, paragraph a.

Erasure

We will only process Your information for as long as necessary to fulfill the purpose mentioned above. As soon as You withdraw Your consent, we will stop processing Your information and we will erase the information entirely no later than 6 months after.

Disclosure of personal data

We will only disclose Your information temporarily to suppliers who provide services to us and only under our instructions. Our suppliers are not entitled to use your information for their own use or to disclose your information to others without our consent.

Your information may be disclosed to Energinet's consolidated companies if there is a legitimate interest in disclosing personal data for internal purposes.

Your personal data may become subject to access to inspection under the Danish Public Administration Act (Forvaltningsloven), whereby information about you may be disclosed to another party.

Your rights

You have several rights under the law in relation to our processing of personal data about you. You can make use of your personal data rights by contacting us. You will find our contact information at the top of this Privacy Policy. Once you have requested access to the personal data, we have registered about you, to have it corrected or deleted, or if you have objected to our data processing, we will investigate whether it is possible to accommodate your request. We will respond to your inquiry as soon as possible and no later than one month after we have received your inquiry.

Right of access

You have the right to access the personal data we process about you.

Right to rectification

If you believe that the personal data, we process about you is inaccurate, you have the right to have it corrected. You must contact us and inform us of the inaccuracies.

Right to erasure / "right to be forgotten"

We delete personal data when it is no longer necessary to store them. In special cases, you have the right to have specific information about you deleted before the time of our regular deletion occurs. If you believe that your data is no longer necessary for the purpose for which we collected it, you may request that it be deleted.

Right to restriction of processing

If you do not agree with the information we have recorded or otherwise process, you may ask us to limit the processing of the information until we have been able to determine whether the information is correct. You can also request restriction instead of deletion if you believe our processing of the information is illegal, or if you believe we no longer need the information, or if you believe that your legitimate interests take precedence over Energinet's legitimate interests as data controller.

Right to data portability

In certain cases, you have the right to receive your personal data and the right to request that the personal data be transferred from one data controller to another.

Right to object

You have the right to object to our processing of information about you. If your objection is justified, we will make sure to stop processing the information.

Right to complain

If you are not satisfied with our answer, you can complain to the Danish Data Protection Agency. In general, if you are dissatisfied with the way in which your personal data has been processed, you can complain to the Danish Data Protection Agency, which will then investigate the case and make a decision. You will find the Danish Data Protection Agency's contact information at www.datatilsynet.dk.