



**ENERGINET**  
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# CHANGES TO TAKE EFFECT BY COMMENCEMENT OF THE GAS YEAR 2022/2023 - 1 OCTOBER 2022

Dear Shipper,

Energinet is replacing our back-end market system (IT) together with the self-service portal Energinet Online. This replacement will take effect on the commencement of the Gas Day 01-10-2022 06:00 am.

Although no downtime is expected on either systems there are some changes you as a Shipper need to be aware of and also some minor actions you will need to take.

## LISTED BELOW ARE THE CHANGES THAT YOU NEED TO BE AWARE OF;

- 1. NEW ENERGINET ONLINE SELF-SERVICE PORTAL**
- 2. SHIPPER CONTRACT CONTACT CHANGED TO SHIPPER ADMINISTRATOR**
- 3. ALL CAPACITY MARKETED AT PRISMA AND/OR GSA PLATFORM**
- 4. CAPACITY INVOICING OCTOBER**
- 5. ENERGY BALANCES AND INVOICES (HISTORIC)**
- 6. REGISTER OF RELATIONS**
- 7. PUBLIC DATA**
- 8. EXTENDED OPENING HOURS 1 OCTOBER - 2 OCTOBER**

The changes are elaborated below. Click on the topic to go to the elaboration.

If you have questions, we kindly urge you to contact us by email to [gasinfo@energinet.dk](mailto:gasinfo@energinet.dk)

## 1. New Energinet Online self-service portal

Energinet Online will be replaced by a new portal. The name of the self-service portal will stay the same however you will need to access the portal by using a different URL.

When you wish to make use of Energinet Online from the 01-10-2022 and onwards you will need to access by using this URL; [Login - customerweb.energinet.dk](https://login-customerweb.energinet.dk)

In order to log in to the new Energinet Online Portal both existing and new users will need to set up connection with the Energinet Organization and your Microsoft Azure ID. Once the portal is live all users will receive a welcoming letter via e-mail along with an invitation from Microsoft to join the Energinet Organization.

## 2. Shipper Contract Contact changed to Shipper Administrator

All current Shippers Contract Contacts will be changed to Shipper Administrators. The Shipper Administrator will be authorized to update and maintain the Shipper Master Data as well as create new Energinet Online User Access on behalf of the Shipper without signing of a new Online Access Agreement.

A guide to creation of new Energinet Online User Access will be published at Energinet's website no later than 30 September 2022 here; [Energinet selfservice portal Energinet Online | Energinet](#)

## 3. All capacity marketed at PRISMA and/or GSA Platform

As of 1 October, all capacity will be marketed at PRISMA and/or GSA Platform both auctions and FCFS. Changes to the FCFS capacity periods and deadlines are described in [General Terms and Conditions for Gas Transport 22.0](#). These are currently in public consultation. The final version will be published at Energinet's website by the 23 September 2022.

Booking of FCFS monthly- and Day-ahead capacity shall be booked via Energinet Online until and including 30 September 2022. Booking of Within-day capacity for the Gas Day 01-10-2022 can be booked via PRISMA from 30-09-2022 19:00 CEST. *See table below;*

Capacity booking FCFS – Nybro, JEZ & RES Entry				
Capacity Product	Commencement of capacity	Start of Sale	Deadline for Purchase	Booking Platform
Monthly	Gas Day 01-10-2022 06:00	Up to 3 months prior to the commencement of Capacity Period	17:00 on the Gas Day before the commencement of the Capacity Period	Energinet Online
Day	Gas Day 01-10-2022 06:00	Up to 5 Gas Days prior to the commencement of the Capacity Period	17:00 on the Gas Day before commencement of the Capacity Period	Energinet Online

Within-Day	Any given Hour within the Gas day 01-10-2022	From 19:00 on the Gas Day 30-09-2022	At the latest at 03:00 on the Gas Day for the commencement of the Capacity Period	PRISMA
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#### 4. Capacity invoicing October

Invoicing of Primo Period capacity for October will be postponed to November. All other invoicing is expected to be processed as normally.

#### 5. Energy Balances and invoices (historic)

If you wish to save historic energy balances and invoices we kindly ask you to download and save these from Energinet Online before 30 September as these will not be moved to the new Energinet Online platform.

#### 6. Register of Relations

Register of Relation will be maintained manually and thereby no longer at Energinet Online. The new process for handling of Register of Relations is described in [General Terms and Conditions for Gas Transport 22.0](#) which is currently in market consultation.

#### 7. Public data

Public Data will move from Energinet Online to [Energinet Data Service](#) effective 1 October 2022.

#### 8. Extended opening hours 1 October - 2 October

As always you can reach us 24/7 by contacting Kontrolcenter Gas, email: [kcg@energinet.dk](mailto:kcg@energinet.dk) or phone: +45 70 70 19 61. But as the commencement of the Gas Year 2022/2023 includes many changes we will extend our office hours 1 October-2 October. Thereby you will be able to reach us by sending an email to [gasinfo@energinet.dk](mailto:gasinfo@energinet.dk) and we will respond to your inquiry within reasonable time. You can also contact us by calling Cathrine Sjøgaard between 09:00-16:00 CEST, phone number +45 30 92 31 49.

Yours sincerely

**Cathrine Sjøgaard**

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